



# Be hundreds of places at once

Whether it's for applications, VoIP calls, or general connectivity, users need a network that works.

## Endpoint visibility

Troubleshooting network issues on a remote endpoint is a complicated matter. To identify the root cause, you need insight into the active path data takes from the device to the app, server, or domain experiencing problems.

You need a tool that gives full visibility into the routes for every endpoint you manage while having fast and simple deployment to any remote device.

## Ability to take action

Rapid response is crucial for resolving any issue. However, most network monitoring solutions collect data at a rate that hinders immediate action. When every minute of downtime has a tangible financial cost, speed is critical.

You need a solution capable of collecting diagnostic data at a moment's notice, if not sooner — a real-time monitoring tool that can immediately pivot to high-detail troubleshooting for faster support resolution.

**“Pingplotter is great. [We] use it to prove ISP issues over network issues in our end for our work at home users. Completely automated.”**

– Daniel Ratliff, IT Engineer

### In summary...

PingPlotter gives end-to-end network visibility for hundreds of remote endpoints, helping you fix problems fast.

- 📍 Trace the active path
- 👁️ See every endpoint and route change
- ➡️ Deploy in minutes
- 🕒 Ping every second
- 🕒 Collect data over time
- 🔧 Monitor and troubleshoot in one interface

## Why PingPlotter?

PingPlotter is a network monitoring and troubleshooting tool designed to quickly collect and visualize network diagnostic data from any endpoint, no matter where it lives. PingPlotter continuously tests the active path data takes from one device to another, allowing you to see the latency, packet loss, jitter, and more for every hop between a user and the services they use.

PingPlotter goes beyond the “thumbs-up, thumbs-down” of other solutions. By combining a number of critical performance metrics into easy-to-read graphs and charts, support can quickly pinpoint the source of any network issue and begin taking action to resolve the problem.

With its ease of deployment, low resource usage, and overall versatility, PingPlotter works well as both a standalone solution and a specialized tool that operates in tandem with more traditional device monitoring.

## How does PingPlotter help?

PingPlotter offers unlimited network path testing for every endpoint you manage. Deployment is as simple as installing client-less agents on the remote workstations, servers, or other distributed devices you monitor – you can be up and running in minutes, and your users never have to touch a single thing.

Your support technicians can access any diagnostic data at a moment’s notice, test connections to critical applications, and set alerts and automated actions for issues like packet loss or high latency from a single interface – no fuss, no phone calls, no waiting.

Your diagnostic data is backed-up via a cloud relay, so you don’t have to worry about endpoint disconnects getting in the way of troubleshooting.